

## **Spotlight on the Women's Group**

The Women's Health Group provides gynecological services to female patients at Manhattan Surgical Hospital.

### **Q: What are the origins of The Women's Health Group?**

A: The Women's Health Group, P.A. has maintained a presence in Manhattan, Kansas, in various forms and through various physicians since the early to mid 1980's. However, its most significant role in the community has occurred since, November 1999. At that time, Dr. Rudy Haun, Dr. Mark Gros, Dr. Suzanne Bennett, Dr. Bonnie Catterson, and Dr. Steven Priddle merged to form what is the backbone of the current Women's Health Group, P.A.

### **Q: What qualities set The Women's Health Group apart from other OB-GYN providers in the area?**

A: Aside from the excellent care that The Women's Health Group, P.A. affords its patients, the physicians are proud of their facility and services they provide. The clinic hosts a CLIA (Clinical Laboratory Improvements Amendments) high complexity laboratory, two state-of-the-art ultrasound units and fully integrated electronic medical records, patient management and laboratory information systems. When it is impossible for any of the physicians to treat our patients, our certified Nurse Practitioners are available to step in and provide the quality care our patients deserve.

We are also involved in a number of philanthropic endeavors; which include serving in various capacities in area health departments, working with and supporting local crisis pregnancy organizations, speaking on women's health issues at events in the Manhattan area, and providing surgical and financial support to healthcare and orphan services in Haiti.

**Q: What are some common questions or concerns that a new patient might ask regarding The Women’s Health Group?**

A: Our new patients express interest in many aspects of their healthcare; two of the most discussed topics are access and expense. We have taken great effort to address these concerns with patients. While we are limited to the number of providers in our clinic, we can always accommodate emergency appointments and we offer a physician on call to address “after hours” issues. With regard to healthcare expenses, we are aware of the sensitivity of this issue. To help our patients manage expense incurred in our office, we have many knowledgeable staff members that are trained in insurance processing and our business office boasts a liberal payment policy to assist our patients in fulfilling their financial obligations with the clinic. We are always happy to assist our patients in their obstetrical and gynecological healthcare- and related-financial matters.

**Q: What are some of the ways that the employees of The Women’s Health Group work to address the needs of women throughout their life stages?**

A: Understanding a patient’s perspective as well as expectations related to their healthcare is a key component in addressing the patient’s needs. Regardless of the individual’s stage of life, we strive to listen well to all of our patients. Once we understand where a patient is coming from, we can provide them with information and expertise to make sound decisions regarding their care.